

**Date:** Monday 2 October 2023 at 4.00 pm

**Venue:** Jim Cooke Conference Suite, Stockton Central Library, Church Road,  
Stockton-on-Tees, TS18 1TU

**Cllr Marilyn Surtees (Chair)**  
**Cllr Paul Weston (Vice-Chair)**

Cllr Michelle Bendelow  
Cllr John Gardner  
Cllr David Reynard  
Cllr Barry Woodhouse

Cllr Ian Dalgarno  
Cllr Niall Innes  
Cllr Hugo Stratton

## **AGENDA**

- |          |  |                 |
|----------|--|-----------------|
| <b>1</b> | <b>Evacuation Procedure</b>  | (Pages 7 - 8)   |
| <b>2</b> | <b>Apologies for Absence</b>   |                 |
| <b>3</b> | <b>Declarations of Interest</b>  |                 |
| <b>4</b> | <b>Minutes</b>   |                 |
|          | To approve the minutes of the last meeting held on 4 September 2023.                 | (Pages 9 - 12)  |
| <b>5</b> | <b>Scrutiny Review of Cost of Living Response</b>                                    |                 |
|          | To receive evidence from Council Officers and a representative from Thrive Teesside. | (Pages 13 - 26) |
| <b>6</b> | <b>Work Programme and Chair's Update</b>   | (Pages 27 - 28) |

**Members of the Public - Rights to Attend Meeting**

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting; or for details of access to the meeting for disabled people, please

Contact: Scrutiny Support Officer Rachel Harrison on email [rachel.harrison@stockton.gov.uk](mailto:rachel.harrison@stockton.gov.uk)

**KEY - Declarable interests are:-**

- Disclosable Pecuniary Interests (DPI's)
- Other Registerable Interests (ORI's)
- Non Registerable Interests (NRI's)

**Members – Declaration of Interest Guidance**



**Table 1 - Disclosable Pecuniary Interests**

<b>Subject</b>	<b>Description</b>
<b>Employment, office, trade, profession or vocation</b>	Any employment, office, trade, profession or vocation carried on for profit or gain
<b>Sponsorship</b>	Any payment or provision of any other financial benefit (other than from the council) made to the councillor during the previous 12-month period for expenses incurred by him/her in carrying out his/her duties as a councillor, or towards his/her election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
<b>Contracts</b>	Any contract made between the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners (or a firm in which such person is a partner, or an incorporated body of which such person is a director* or a body that such person has a beneficial interest in the securities of*) and the council — (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
<b>Land and property</b>	Any beneficial interest in land which is within the area of the council. 'Land' excludes an easement, servitude, interest or right in or over land which does not give the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners (alone or jointly with another) a right to occupy or to receive income.
<b>Licences</b>	Any licence (alone or jointly with others) to occupy land in the area of the council for a month or longer.
<b>Corporate tenancies</b>	Any tenancy where (to the councillor's knowledge)— (a) the landlord is the council; and (b) the tenant is a body that the councillor, or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners is a partner of or a director* of or has a beneficial interest in the securities* of.
<b>Securities</b>	Any beneficial interest in securities* of a body where— (a) that body (to the councillor's knowledge) has a place of business or land in the area of the council; and (b) either— (i) the total nominal value of the securities* exceeds £25,000 or one hundredth of the total issued share capital of that body; or (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the councillor, or his/ her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners have a beneficial interest exceeds one hundredth of the total issued share capital of that class.

\* 'director' includes a member of the committee of management of an industrial and provident society.

\* 'securities' means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.

## Table 2 – Other Registerable Interest

You must register as an Other Registrable Interest:

- a) any unpaid directorships
- b) any body of which you are a member or are in a position of general control or management and to which you are nominated or appointed by your authority
- c) any body
  - (i) exercising functions of a public nature
  - (ii) directed to charitable purposes or
  - (iii) one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union) of which you are a member or in a position of general control or management

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## **Jim Cooke Conference Suite, Stockton Central Library** **Evacuation Procedure & Housekeeping**

If the fire or bomb alarm should sound please exit by the nearest emergency exit. The Fire alarm is a continuous ring and the Bomb alarm is the same as the fire alarm however it is an intermittent ring.

If the Fire Alarm rings exit through the nearest available emergency exit and form up in Municipal Buildings Car Park.

The assembly point for everyone if the Bomb alarm is sounded is the car park at the rear of Splash on Church Road.

The emergency exits are located via the doors between the 2 projector screens. The key coded emergency exit door will automatically disengage when the alarm sounds.

The Toilets are located on the Ground floor corridor of Municipal Buildings next to the emergency exit. Both the ladies and gents toilets are located on the right hand side.

### **Microphones**

During the meeting, members of the Committee, and officers in attendance, will have access to a microphone. Please use the microphones, when directed to speak by the Chair, to ensure you are heard by the Committee.

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## People Select Committee

A meeting of People Select Committee was held on Monday, 4th September, 2023.

**Present:** Cllr Marilyn Surtees (Chair), Cllr Paul Weston (Vice-Chair), Cllr Niall Innes, Cllr Tony Riordan (sub for Cllr David Reynard), Cllr Andrew Sherris (sub for Cllr John Gardner), Cllr Hugo Stratton, Cllr Sylvia Walmsley (sub for Cllr Ian Dalgarno), Cllr Barry Woodhouse.

**Officers:** Haleem Ghafoor (AH&W); Rebecca Saunders-Thompson (CS).

**Also in attendance:** None.

**Apologies:** Cllr Michelle Bendelow, Cllr Ian Dalgarno, Cllr John Gardner, Cllr David Reynard.

**PEO  
6/23**      **Evacuation Procedure**

The Committee noted the evacuation and housekeeping procedure.

**PEO  
7/23**      **Declarations of Interest**

There were no declarations of interest.

**PEO  
8/23**      **Minutes – 31 July 2023**

AGREED the minutes of the meeting held on 31 July 2023 be confirmed as a correct record and signed by the Chair.

**PEO  
9/23**      **Scrutiny Review of Cost of Living Response**

Consideration was given to the Scope and Project Plan of the Scrutiny Review of Cost of Living Response.

The overall aim of the review was to consider the Council's cost of living response to ensure it effectively supports the current and emerging needs of its residents, whilst also evaluating its current approach to inform/provide a steer for ongoing and future activity. The key lines of enquiry were:

- How has Stockton-on-Tees Borough Council (SBC) responded to the ongoing cost of living crisis both internally and by working with external partners and agencies?
- How has advice and support been communicated to residents and SBC staff? Can this be improved?
- How does SBC's approach compare with other Local Authorities?
- What are the main 'cost of living' issues facing residents? How have these changed over time?
- How do 'cost of living' issues vary across the Borough?
- In what ways has the cost of living crisis impacted on staff retention and recruitment?
- How have SBC staff been supported if they are struggling financially and mentally as a result of the cost of living crisis?
- What can the Council learn from the Voluntary, Community & Social Enterprise (VCSE) Sector?

- How will the 'Powering our Future' programme support the delivery of the Council's cost of living response?

Key contributors would be Stockton-on-Tees Borough Council Officers, Representatives from another Council, Representatives from Voluntary, Community & Social Enterprise (VCSE) - For example Stockton-on-Tees Food Power Network, Thrive Teesside, local faith leaders) and Citizens Advice Bureau and Tees Credit Union.

The Select Committee received a background presentation from the review's link officer, the Strategic Lead for A Fairer Stockton-on-Tees.

The presentation covered:

- Key statistics
- What is Stockton-on-Tees Borough Council doing already?
- The Cost of Living situation
- Cost of Living response
- Cost of Living Hub
- Community Spaces
- Food Aid Fund
- Corporate Social Responsibility (CSR)
- Child Poverty
- Employee support and awareness
- Other Cost of Living projects
- Catalyst
- Cost of Living –next steps
- Introducing The Bread and Butter Thing

The Committee requested the following further information as part of the review and key issues discussed included:

- It was agreed that a video on the Borough's Community Spaces would be circulated to Members.
- Members questioned if the Tees Active discounted scheme for soft play and swimming activities could be extended. Officers agreed to contact the Managing Director of Tees Active.
- It was confirmed that The Bread and Butter Thing scheme would be accessible to all residents who needed to access the hubs. The hub locations were selected based on evidence of where there was the greatest requirement for the service.
- A discussion was held on transport issues for residents who lived in the Clarendons. Officers confirmed that a Community Transport project was ongoing, and information would be fed back to the Committee as part of the review.
- Members suggested that Groundwork Northeast should be invited to be part of the Corporate Social Responsibility work and that more local businesses should be encouraged to attend events. Officers explained that work was ongoing to engage with businesses but would explore this further as part of the review.

- A discussion on upskilling and job availability in the region was held. Officers reassured Members that Council Officers from Learning and Skills and Economic Development teams would be attending future evidence sessions as part of this review.
- Members questioned if the Cost of Living newsletter was shared with social housing providers. Officers confirmed that the quarterly newsletter was shared to all staff, and through partnerships and networks, but would ensure that housing providers received updates.

AGREED that:

- 1) the draft scope and project plan of the review be approved.
- 2) the further information be provided as requested.

**PEO  
10/23**

### **Chair's Update and Select Committee Work Programme 2023-2024**

Consideration was given to the Work Programme.

The next meeting would be held on Monday 2 October 2023.

AGREED that the Work Programme be noted.

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<b>People Select Committee</b>
<b>Review of Cost of Living Response</b>
<b>Outline Scope</b>

<b>Scrutiny Chair (Project Director):</b> Marilyn Surtees	<b>Contact details:</b> <a href="mailto:Marilyn.Surtees@stockton.gov.uk">Marilyn.Surtees@stockton.gov.uk</a>
<b>Scrutiny Officer (Project Manager):</b> Rebecca Saunders-Thompson	<b>Contact details:</b> <a href="mailto:Rebecca.Saunders-Thompson@stockton.gov.uk">Rebecca.Saunders-Thompson@stockton.gov.uk</a>
<b>Departmental Link Officer:</b> Haleem Ghafoor	<b>Contact details:</b> <a href="mailto:Haleem.Ghafoor@stockton.gov.uk">Haleem.Ghafoor@stockton.gov.uk</a>
<b>Which of our strategic corporate objectives does this topic address?</b>	
<p>This review will contribute to all areas of the Council Plan 2023-2026 vision:</p> <p>A place where people are healthy, safe and protected from harm. This means the Borough will be a place where:</p> <ul style="list-style-type: none"> <li>• people live in cohesive and safe communities</li> <li>• people are supported and protected from harm</li> <li>• people live healthy lives</li> </ul> <p>A place that is clean, vibrant and attractive. This means we will enjoy:</p> <ul style="list-style-type: none"> <li>• great places to live and visit</li> <li>• clean and green spaces</li> <li>• rich cultural experiences</li> </ul> <p>A place with a thriving economy where everyone has opportunities to succeed. This means that the Borough will have:</p> <ul style="list-style-type: none"> <li>• a growing economy</li> <li>• improved education and skills development</li> <li>• job creation and increased employment</li> </ul> <p>A Council that is ambitious, effective and proud to serve. This means that we will make sure that we provide:</p> <ul style="list-style-type: none"> <li>• financial sustainability and value for money</li> <li>• dedicated and resourceful employees</li> <li>• strong leadership and governance</li> </ul>	
<b>What are the main issues and overall aim of this review?</b>	
<p>The North East Child Poverty Commission has stated that almost two in five children in the North East (38 per cent) are living in poverty, rising to almost half – 47 per cent – of North East children living in a household with an under five.</p> <p>The consequences of inequalities are significant and impact on quality of life, life chances and life</p>	

expectancy. There are affluent areas alongside disadvantaged areas in the Borough. Nine of the Borough's 26 wards are in the 10% most deprived in the country and there is an average male life expectancy gap of 21 years between the most and least deprived areas.

Currently, the rising costs of food, fuel and other essentials are combined with this existing disadvantage and vulnerability with households being placed under significant pressure. In the short term, this leaves those residents at risk of hardship and poor wellbeing as well as reduced opportunities in the long term.

In response to the ongoing cost of living crisis, Stockton-on-Tees Borough Council (SBC) has introduced a number of initiatives (for example the Cost-of-Living on-line HUB / Warm Spaces / Food Aid Fund) to support the Borough's residents.

This review will build on the 'Scrutiny Review of the Cost of School Uniform' which was undertaken in 2020 and the recommendations of the 'Scrutiny Review of Child Poverty' undertaken in 2022.

This review would consider SBC's response to ensure the Council effectively supports the current and emerging needs of its residents, whilst also evaluating its current approach to inform/provide a steer for ongoing and future activity.

As detailed in the 13 July Cabinet report "Powering Our Futures – Delivering People, Place Economy", the Council is committed to the development of an Anti-Poverty Action Plan (to be co-developed with partners and those with lived experience). The plan will focus on how the Council can help prevent and mitigate the impact of poverty. This review will inform the development of this plan.

**The Committee will undertake the following key lines of enquiry:**

- How has Stockton-on-Tees Borough Council (SBC) responded to the ongoing cost of living crisis both internally and by working with external partners and agencies?
- How has advice and support been communicated to residents and SBC staff? Can this be improved?
- How does SBC's approach compare with other Local Authorities?
- What are the main 'cost of living' issues facing residents? How have these changed over time?
- How do 'cost of living' issues vary across the Borough?
- In what ways has the cost of living crisis impacted on staff retention and recruitment?
- How have SBC staff been supported if they are struggling financially and mentally as a result of the cost of living crisis?
- What can the Council learn from the Voluntary, Community & Social Enterprise (VCSE) Sector?
- How will the 'Powering our Future' programme support the delivery of the Council's cost of living response?

**Who will the Committee be trying to influence as part of its work?**

Council, Cabinet, Government, public.	
<b>Expected duration of review and key milestones:</b>	
<p>9 months (reporting to Cabinet in March 2024)          Approve scope and project plan – September 2023          Receive evidence – October – December 2023          Draft recommendations – January 2024          Final report – February 2024          Report to Cabinet – March 2024</p>	
<b>What information do we need?</b>	
<p>Existing information (background information, existing reports, legislation, central government documents, etc.):</p> <p>His Majesty’s Government, <i>1 April 2023 to 31 March 2024: Household Support Fund guidance for county councils and unitary authorities in England</i>. Available at:  <a href="https://www.gov.uk/government/publications/household-support-fund-guidance-for-local-councils/1-april-2023-to-31-march-2024-household-support-fund-guidance-for-county-councils-and-unitary-authorities-in-england">https://www.gov.uk/government/publications/household-support-fund-guidance-for-local-councils/1-april-2023-to-31-march-2024-household-support-fund-guidance-for-county-councils-and-unitary-authorities-in-england</a></p> <p>Stockton-on-Tees Borough Council, <i>Cost of Living Support webpages</i>. Available at:  <a href="https://www.stockton.gov.uk/cost-of-living-hub">https://www.stockton.gov.uk/cost-of-living-hub</a></p>	
Who can provide us with further relevant evidence? (Cabinet Member, officer, service user, general public, expert witness, etc.)	What specific areas do we want them to cover when they give evidence?
Stockton-on-Tees Borough Council Officers	<ul style="list-style-type: none"> <li>➤ Background information and context setting:             <ul style="list-style-type: none"> <li>○ Help and support provided across the Borough</li> <li>○ Staffing and HR related issues</li> <li>○ Housing issues</li> <li>○ A Fairer Stockton-on-Tees</li> <li>○ Learning and Skills initiatives</li> <li>○ Work with Bright Minds Big Futures (BMBF)</li> <li>○ Work with Community Partnerships</li> <li>○ Future priorities and approaches</li> </ul> </li> </ul>
Representatives from another Council	<ul style="list-style-type: none"> <li>➤ How have they responded to the cost of living crisis? Is there anything we can learn?</li> </ul>
Representatives from Voluntary, Community & Social Enterprise (VCSE) - For example Stockton-on-Tees Food Power Network, Thrive Teesside, local faith leaders)	<ul style="list-style-type: none"> <li>➤ Examples of partnership working with SBC.</li> <li>➤ Examples of best practice. Is there anything we can learn?</li> </ul>
Citizens Advice Bureau and Tees Credit Union	<ul style="list-style-type: none"> <li>➤ Examples of partnership working with SBC.</li> <li>➤ Examples of best practice. Is there anything we can learn?</li> </ul>
<b>How will this information be gathered? (eg. financial baselining and analysis, benchmarking, site visits, face-to-face questioning, telephone survey, survey)</b>	

Committee meetings, reports, research, benchmarking, site visits (TBC), consultations (TBC).
<p><b>How will key partners and the public be involved in the review?</b></p> <p>Committee meetings, information submissions, site visits (TBC).</p>
<p><b>How will the review help the Council meet the Public Sector Equality Duty?</b></p> <p>The Equality Act 2010 protects everyone from discrimination on grounds of nine Protected Characteristics (including – but not limited to – age, gender, disability, ethnicity), and advance equality of opportunity for those with Protected Characteristics. Public bodies must have due regard to the need to encourage people from protected groups to participate in public life or in other activities where their participation is disproportionately low.</p>
<p><b>How will the review contribute towards the Joint Strategic Needs Assessment, or the implementation of the Health and Wellbeing Strategy?</b></p> <p><u>Stockton-on-Tees Joint Health and Wellbeing Strategy 2019-2023:</u>  All children and families get the best start in life.  All people in Stockton-on-Tees live well and live longer.  All people in Stockton-on-Tees live in healthy places and sustainable communities.</p>
<p><b>Provide an initial view as to how this review could lead to efficiencies, improvements and/or transformation:</b></p> <p>This review would consider the key components of the cost of living approach adopted by the Council at a time of increasing service demands (for both advice and support). Consequently, it would seek to explore the possibility to develop, change and, if appropriate, grow the Council's services around the cost of living work to support more residents in our borough.</p>



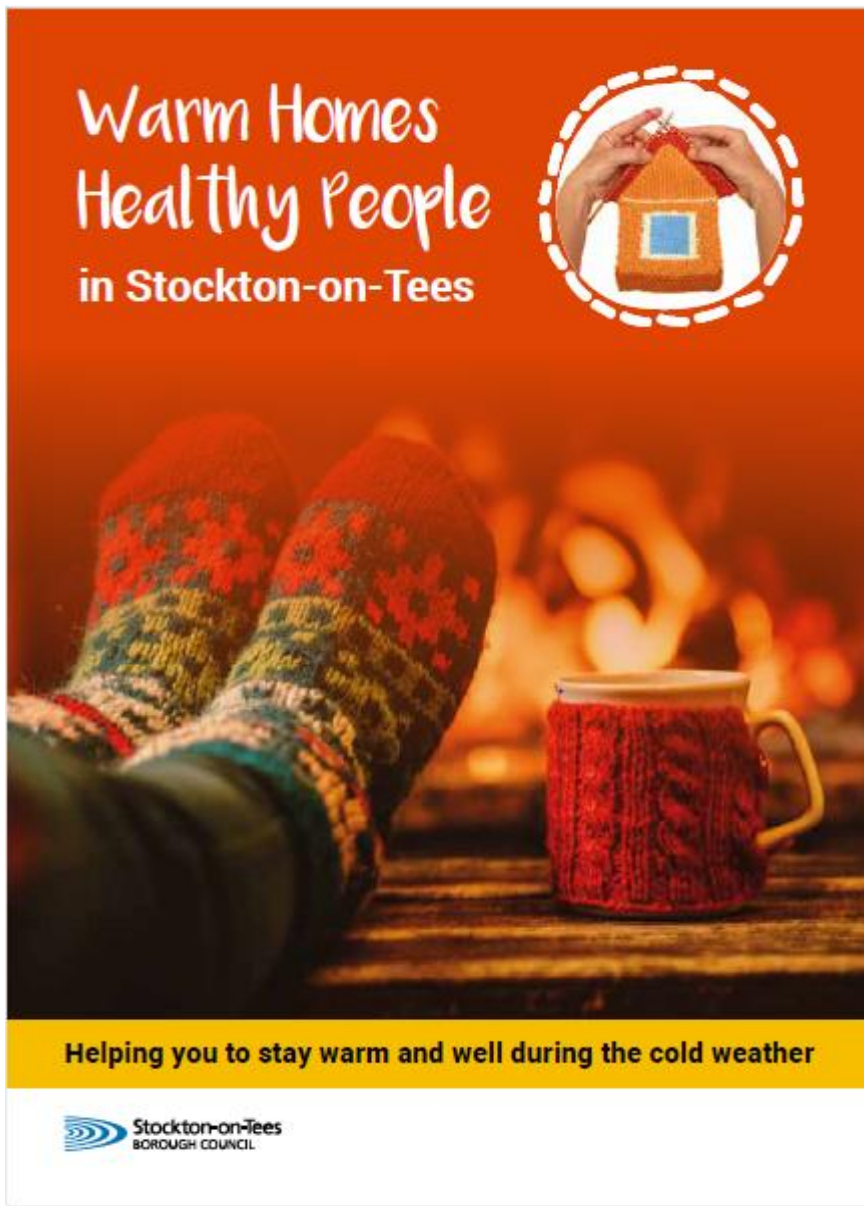
## Project Plan

Key Task	Details/Activities	Date	Responsibility
<b>Scoping of Review</b>	Information gathering	July 2023	Scrutiny Officer Link Officer
<b>Tri-Partite Meeting</b>	Meeting to discuss aims and objectives of review	02.08.2023	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
<b>Agree Project Plan</b>	Scope and Project Plan agreed by Committee	04.09.2023	Select Committee
<b>Publicity of Review</b>	Determine whether Communications Plan needed	TBC	Link Officer, Scrutiny Officer
<b>Obtaining Evidence</b>		02.10.2023  06.11.2023  04.12.2023	Select Committee
<b>Members decide recommendations and findings</b>	Review summary of findings and formulate draft recommendations	08.01.2024	Select Committee
<b>Circulate Draft Report to Stakeholders</b>	Circulation of Report	TBC	Scrutiny Officer
<b>Tri-Partite Meeting</b>	Meeting to discuss findings of review and draft recommendations	TBC	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
<b>Final Agreement of Report</b>	Approval of final report by Committee	05.02.2024	Select Committee, Cabinet Member, Director
<b>Consideration of Report by Executive Scrutiny Committee</b>	Consideration of report	05.03.2024	Executive Scrutiny Committee
<b>Report to Cabinet/Approving Body</b>	Presentation of final report with recommendations for approval to Cabinet	15.03.2024	Cabinet / Approving Body

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# Warm Homes Healthy People





**Warm Homes  
Healthy People  
in Stockton-on-Tees**

Helping you to stay warm and well during the cold weather

Stockton-on-Tees  
BOROUGH COUNCIL

## Are you, a friend or neighbour, struggling to keep your home warm?

### Warm Homes Healthy People can help.

Cold temperatures can have a serious impact on your health and are linked to a number of health conditions including respiratory disease, strokes, falls and flu. Keeping warm and healthy during the cold weather can help keep illness away.

### You could qualify if you are the homeowner, are in receipt of a means-tested benefit and if you are any of the following:

- 65 or over and in receipt of a means tested benefit
- Under 65 and in receipt of a means tested benefit as well as one of the following:
  - In receipt of disability benefits
  - have a long-term illness made worse by the cold,
  - Live with a child (under 5) who has a long-term illness made worse by the cold
  - Living with a dementia condition

### We can help with:

- Free boiler repairs
- Emergency Heating
- Energy debt advice and welfare benefits advice and assistance
- Advice and support to help keep you healthy and more able to cope with cold weather

**From 1 July to 30 September as part of the warm homes healthy people scheme we are offering free boiler servicing to residents across the Borough, to qualify you must meet the criteria detailed above.**

For further information call **01642 528215** or visit [www.stockton.gov.uk/energy-saving-schemes](http://www.stockton.gov.uk/energy-saving-schemes)

For emergency heating you can contact Cleveland Fire Brigade direct on: **01429 874063**.

For further advice and support you can contact Stockton District Advice and Information Service (SDAIS) direct on: **01642 633877**.



The Warm Homes Healthy People (WHHP) programme is a collaboration of partner organisations, managed by The Environment Team to deliver interventions that support affordable warmth and contribute to reducing fuel poverty. The funding comes from Public Health.

These assistance measures are targeted at the most vulnerable households, particularly those with the highest needs and whose health and wellbeing is more likely to be negatively impacted without intervention.

The programme is currently running for the 13th time, the main programme runs from October to March each year.

This year we are also introducing a handyman initiative which will identify small energy efficiency measures which can be undertaken when visiting properties, these measures will include providing LED lightbulbs, draft excluders, window repairs etc which all contribute to energy savings.

We also provide a proactive summer boiler servicing scheme, which runs from June to September.

The programme accepts self-referrals as well as referrals from front line workers who have identified concerns for the health and well-being of vulnerable persons through lack of heating and poor housing conditions.



A household experiences fuel poverty if they are on a low income and face high costs of keeping adequately warm and ensuring other basic energy services

Fuel poverty is driven by three main factors: household income, the current cost of energy and the energy efficiency of a home.

One in five UK households containing dependent children experienced fuel poverty in 2020

Rates of fuel poverty have increased since summer 2021 largely due to the increasing cost of fuel, which is predicted to continue to rise.

By January 2023, it is estimated that 66 per cent, or 18 million households, in the UK will be in fuel poverty unless there are effective interventions to prevent this.

Homes that are cold due to fuel poverty exacerbate health inequalities.

Cold homes can cause and worsen respiratory conditions, cardiovascular diseases, poor mental health, dementia, hypothermia and problems with childhood development. In some circumstances, health problems may be exacerbated to a degree that they may cause death.



In 2019 it was estimated the NHS spends at least £2.5 billion per year on treating illnesses that are directly linked to cold, damp and dangerous homes



Cold homes and fuel poverty contribute to the phenomenon of excess winter deaths. England saw an estimated 63,000 excess winter deaths in 2020–21. Estimates suggest that some 10 per cent of excess winter deaths are directly attributable to fuel poverty and 21.5 per cent are attributable to cold homes.. England's excess winter deaths index is higher than the Northern European average.

# Rates of Fuel Poverty

The estimate for Stockton-on-Tees 12.9% (10,816 households)

The Estimate for North England 14.4%

In the Tees Valley the estimates are:

Darlington - 13.4%

Hartlepool - 14.6%

Middlesbrough 16.6%

Redcar & Cleveland 14.3%

Stockton fuel poor households range from 30.5% in an LSOA (12C) in Mandale & Victoria down to 3.4% in an Ingleby Barwick LSOA (23E)





# What has been delivered?

Warm Homes Healthy People is the longest investment in an intervention Public Health have made.

The scheme is popular with Elected Members, we and all the staff delivering the scheme go out of our way to be as “flexible” as possible with customers. The officers receive regular commendations from customers.

Since 2012 we have supported 4,024 households across the Borough.

- 1156 boiler services/repairs have been conducted
- 117 replacement boilers have been installed
- This summer our offer of boiler servicing to prevent winter breakdowns is very popular and has currently been taken up by 59 homes.
- SDAIS’s work on income maximisation has brought £5,364,446 of previously unclaimed benefit Entitlement to vulnerable people across the Borough.

WARM HOMES  
HEALTHY PEOPLE  
CONTINUES TO ADAPT  
TO CUSTOMERS NEEDS  
FOR SEASON 13 (THE  
CURRENT SEASON) WE  
HAVE REDUCED THE  
QUALIFYING AGE  
CRITERIA TO 65 FROM  
75.

IN RESPONSE TO THE  
COST-OF-LIVING  
CRISIS WE USED A  
SAVING TO  
COMMISSION SDAIS  
TO DELIVER THEIR  
ELEMENT OF THE  
SCHEME DURING THE  
SPRING AND SUMMER  
2023.

USING SAVINGS FROM  
PREVIOUS YEARS TO  
PROVIDE A NEW  
HANDYMAN SERVICE,  
WHEN VISITING  
PROPERTIES TO  
IDENTIFY ANY OTHER  
MEASURES THAT CAN  
BE PROVIDED TO MAKE  
THE HOME MORE  
ENERGY EFFICIENT

WE COMMISSIONS  
SDAIS TO DELIVER  
SUPPORT DEMENTIA  
CLIENTS AND THEIR  
CARERS.

## People Select Committee – Work Programme 2023- 2024

Date ( <u>4pm unless stated</u> )	Topic	Attendance
<b>Monday 31 July 2023</b>	Overview Reports: <ul style="list-style-type: none"> <li>• Community Services, Environment and Culture</li> <li>• Corporate Services</li> <li>• Finance, Development and Regeneration</li> </ul>	Cllr Bob Cook/ Cllr Steve Nelson/ Cllr Norma Stephenson OBE/ Garry Cummings/ Reuben Kench/Julie Butcher/ Lorraine Dixon
<b>Monday 4 September 2023</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• (Draft) Scope and Project Plan</li> <li>• Background Presentation</li> </ul>	Haleem Ghafoor/Margie Stewart-Piercy
<b>Monday 2 October 2023</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• Evidence Gathering</li> </ul>	Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends/ Sophie Haste/ Neil Mitchell/ Tracey Herrington
<b>Monday 6 November 2023</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• Evidence Gathering</li> </ul>	Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends/ Michelle Connolly/ Craig Taylor/Julie Marsden/ Jon Carling/ Clare Branson/ Lee Williams/ Diane Patterson
<b>Tuesday 21 November 2023</b> <b>(12pm-2pm Remote Session via Microsoft Teams)</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• Local Government Association (LGA) Evidence Session</li> </ul>	Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends/ Rose Doran
<b>Monday 4 December 2023</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• Evidence Gathering</li> </ul> Monitoring: Further Progress Update - Scrutiny Review of Disability Inclusive Borough	Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends/ Fiona Attewill/ Lorraine Dixon/ Ian Bartlett/ Rhys Stephens  Margie Stewart-Piercy

## People Select Committee – Work Programme 2023- 2024

<b>Date (4pm unless stated)</b>	<b>Topic</b>	<b>Attendance</b>
<b>Monday 8 January 2024</b> (informal)	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• Summary of Evidence / Draft Recommendations</li> </ul>	Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends
<b>Monday 5 February 2024</b>	Scrutiny Review of Cost of Living Response <ul style="list-style-type: none"> <li>• (Draft) Final Report</li> </ul> Overview Reports	Bob Cook/ Carolyn Nice/ Haleem Ghafoor/Margie Stewart-Piercy/ Jane Edmends  TBC
<b>Monday 4 March 2024</b>	Monitoring: Initial Progress Update - Scrutiny Review of Home Energy Efficiency and Green Jobs for the Future (TBC)	Neil Mitchell/ Chris Renahan